

**NAVAJO NATION
DEPARTMENT FOR SELF RELIANCE
(DSR) – SUPPORT SERVICES –**

**REQUEST FOR PROPOSAL
INFORMATION SECURITY
MONITORING AND MALWARE
PREVENTION**

**DIVISION OF FINANCE –
PURCHASING**

BID NO. 21-10-2593LE

Addendum

REQUEST FOR PROPOSAL
BID # 21-10-2593LE
Addendum

PROJECT TITLE: The Department for Self Reliance (DSR) INFORMATION SECURITY MONITORING AND MALWARE PREVENTION

PROPOSAL DUE DATE: ~~October 28, 2021~~ **November 09, 2021**

PROPOSAL: All interested parties are invited to review and respond to this Request for Proposal (RFP) at their discretion. All questions pertaining to the contents of this RFP, respondents are instructed to contact Ms. Dawn Foster, DSR Accountant via email at dawn.foster@nntanf.org. For technical questions, please contact Chris Wright, Project Manager, via email at chris.wright@nntanf.org.

All parties responding to this BID # 21-10-2593LE are instructed to submit or send their proposal to the following address:

Mailing Address:

Navajo Nation Office of the Controller
Purchasing Department
P.O. Box 9000
Window Rock, AZ 86515
ATTN: Lorita Etsitty, Buyer

Physical Address:

Navajo Nation Office of the Controller
Purchasing Department
2559 Window Rock Blvd.
Administration Bldg. #1
Window Rock, AZ 86515
ATTN: Lorita Etsitty, Buyer

Responses to this Bid shall be sent in a sealed envelope, including a return address, and clearly marked on the outside of the envelope the following:

**BID #21-10-2593LE DSR INFORMATION SECURITY MONITORING AND
MALWARE PREVENTION
DO NOT OPEN
BID PROPOSAL**

GUIDELINES FOR THE REQUEST FOR PROPOSAL

I. DESCRIPTION OF THE ORGANIZATION

The Navajo Nation is the largest federally recognized Indian Tribe, occupies a land base of approximately 27,000 square miles, and extends into three states: Arizona, New Mexico and Utah. On August 22, 1996, Public Law (P.L.) 104-193, “The Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996” was signed into law. This law ended the Administration to Families with Dependent Children (AFDC) Programs. Under P.L. 104-193, the new law created block grants to States, and authorized Indian Tribes to apply for and administer their own Temporary Assistance to Needy Families (TANF) Program.

II. SCOPE OF CONTRACT

DSR is seeking a vendor to quote on an information security monitoring system that will supplement existing anti-virus and anti-malware products already in place. While DSR does already have anti-virus software and anti-malware software and hardware protecting the enterprise edge and endpoints, all of the solutions already in place are signature-based. DSR is seeking a solution that will use advanced learning to create a baseline of normal operations and detect anomalous activity that could potentially be an attack on its systems.

DSR is a social services program that deals with private client information, including social security numbers. The proposed solution should be able to detect the exfiltration of sensitive information and have mechanisms to prevent data loss.

III. RESPONDENT REQUIREMENTS

All respondents must have the capabilities listed herein, including the respondent must provide sufficient detailed information to the respondent’s experience and expertise in meeting the following requirements:

- A. The respondent must be a GSA qualified vendor able to offer GSA schedule pricing.
- B. The respondent must be able to prove its expertise in designing or reselling information security systems and products for large enterprise organizations. Industry certifications, awards, references, and acknowledgments should be provided in the proposal.

IV. SCOPE OF WORK

- A. DSR is seeking a vendor to provide a software or hardware information security solution that will accomplish the following goals:
 - a. . Monitor the DSR network 24/7, 365 days a year for anomalies appearing in network traffic, credential use or escalation, or vulnerabilities and misconfigured

- infrastructure. Analyze email correspondence for possible phishing and spear-phishing attacks. Prevent data exfiltration and ransomware activity.
- b. Provide an interface that creates alerts, manages and distills logs to readily identifiable threats, and offers the ability to present solutions without staff monitoring. The dashboard should identify the intensity or likelihood of damage should the threat be left untreated and should respond to threats without unduly disrupting normal business workflows. The software should allow for scheduling for off hours and adjusting response for level of threat.
 - c. The solution should extend the monitoring and protection of the network to our Office 365 environment and any cloud solutions we have the ability to access.
 - d. Response should include the ability to immediately terminate machine to machine communication from inside or outside the network, disable user credentials, stop the transmission of sensitive documents, restrict folder permissions and collaboration tool access.
 - e. Response should include licenses or software subscriptions that will provide the above services for at least five (5) years with the option to renew when the term is up. The total cost should be calculated assuming 5 years of coverage.

V. REQUIREMENTS

The respondent will furnish a comprehensive proposal that meets the requirements found in the Scope of Work, Scope of Contract, and Respondent Requirements sections of the this RFP.

VI. PROPOSAL CONTENT AND REQUIRED INFORMATION

In order to facilitate the evaluation of the proposals and allow for the best comparisons each proposal must include the following content as presented in the order indicated below. The proposal format should be typewritten on standard 8½ x11 paper, Times New Roman (size 12) font, and placed in a 1” binder with tabs delineating each section.

- A. **TITLE PAGE** –Identify your organization or business, mailing address, telephone number(s), facsimile number(s), email, name of a contact person(s) and the name of the person with the authority to sign agreements. Include the date of your proposal and use the following title:

Request for Proposal Department for Self Reliance
INFORMATION SECURITY MONITORING AND MALWARE PREVENTION –
BID# 21-10-2593LE

- B. **COVER LETTER** – Provide a one to two page letter summarizing your understanding of the work to be completed with a positive commitment in performing the work within the period required. **DO NOT** reveal or refer to the cost in this letter.

- C. **TABLE OF CONTENTS** –The proposal should contain a clear identification of each section with page numbers and any attachments, exhibits, etc.
- D. **PROFILE** – Identify the physical location and mailing address of your business or organization, identification of partners, managers, supervisors, and other key personnel, including all subcontractors, that will perform the Scope of Work, as outlined in the RFP.
- E. **QUALIFICATIONS AND EXPERIENCE** – Explain the experience your company has in meeting the requirements found in this RFP.
- F. **APPROACH** – Describe the approach and method to be utilized in performing the Scope of Work.
 - i. **Organization and Management:** Please state tasks to be performed and identify the person(s) or the project team that will complete the tasks. If subcontractors are used, please state the work they will perform.
 - ii. **Schedule:** Please state the amount of time needed to complete the project in days, months (as appropriate to the size of the project) and provide a timeline chart showing tasks and dates of anticipated completion. Time preparation and submission of reports should be included.
- G. **SPECIALIZED OR SPECIFIC QUALIFICATION AND EXPERIENCE** – State your organization’s professional experience relevant to meeting the requirements of the RFP. Special consideration will be given to those organizations that have proven experience working with Tribal TANF Programs.
- H. **COST** – In a separate sealed envelope to be included in the proposal envelope, please identify the total cost for completing the project.
- I. **COMPLIANCE** – Any proposal that does not adhere to this format and does not address each specification, requirement and the Scope of Work, as outlined in the RFP, may be deemed non-responsive and rejected.

VII. EVALUATION PROCEDURES

A. Evaluation Criteria

Proposals will be evaluated by DSR using the following criteria (maximum points listed):

- i. Proposal Content and Organization5 points
- ii. Methodology and timelines to complete the Scope of Work50 points
- iii. Qualifications, Credentials and Work experience in working with Tribal TANF Programs 15 points

- iv. Navajo Preference, Indian Preference, Minority firms..... 10 points
- v. Cost breakdown (in a separate sealed envelope)20 points
- Possible Total Points..... 100 points**

B. Applicable Federal Requirements

In the acceptance of Federal Funds, the DSR is required to comply with all Federal and Tribal Laws and Regulations, including 45 Code of Federal Regulations Part 92, Uniform Administrative Requirements for Grants and Cooperative Agreements to States, and Local and Tribal Governments; Section 92.36 (e), (1) requiring the grantee to take all necessary affirmative steps to assure minority firms, women businesses and labor surplus area firms are used when possible, including complying with the Navajo Nation’s Business Opportunity Act, 5 N.N.C., Subsection 201-215 and the Navajo Nation’s Procurement Rules and Regulations.

VIII. TYPE OF CONTRACT

In the award of the contract to the successful respondent, the Navajo Nation will utilize the standard Service Contract for the procurement of goods and services for this project.

IX. PERIOD OF PERFORMANCE

The period of performance will be determined and negotiated based on the timelines proposed by the respondent in completing the project.

X. TECHNICAL DIRECTION

DSR has designated Chris Wright, Project Manager, at chris.wright@nntanf.org

XI. PAYMENT AND SUBMISSION OF INVOICES

- A. Payment for work performed under this contract will not exceed the contract amount.
- B. A request to modify, amend or increase the contract amount must be submitted, in advance, in writing and must be agreed upon and signed by both parties.
- C. Payments will be made to the contractor upon receipt of an original invoice(s) with original signature(s) and date(s) with detailed supporting documentation of the amount to be paid.
- D. All correspondences and/or invoices to this project must refer to the Contract Number assigned.

XII. RIGHTS

- A. The DSR reserves the right to reject any and all proposals, in whole or in part.
- B. This RFP is not an agreement/contract or an obligation of funds and the DSR is not obligated or responsible for the cost of preparing the proposal.
- C. The respondent must submit one (1) original and three (3) copies of the proposal to the address identified on the cover of the proposal. The original proposal will serve as the official copy and the other three copies will be retained on file.
- D. The respondent must provide a current Certificate of Liability Insurance.
- E. Only written responses to the RFP will be accepted.
- F. Responses to the RFP shall be sent in a sealed envelope and clearly marked with RFP Title/Bid #21-10-2593LE, Department for Self Reliance-INFORMATION SECURITY MONITORING AND MALWARE PREVENTION by registered, certified mail, overnight delivery with proof of delivery, or can be hand delivered to the name and address identified on the cover of the RFP.
- G. Proposal shall be received on or before 3:00 PM on ~~October 28, 2021~~ **November 09, 2021**. Proposals received after 3:00 PM or late will not be accepted.
- H. Faxed proposals will not be accepted.

XIII. AGREEMENT TERMS AND CONDITIONS

The services requested will be provided under the Terms and Conditions set forth in the Navajo Nation's Standard Agreement. A copy of the Standard Agreement can be made available upon request. The Agreement contains the Standard Provisions and Special Provisions applicable to the services anticipated in this RFP. If the organization cannot agree to the terms and conditions set forth in the Agreement, the respondent must indicate the specific section(s) of the Agreement that is not acceptable and should submit alternative language explaining their change to that section. The Navajo Nation will consider the alternate language proposed by the respondent and the Navajo Nation will not be bound by the alternate language change received from the respondent. If the organization stipulates that the Navajo Nation be bound to the change of the language in the Agreement, the Agreement may not be considered or may be rejected.

The DSR will make a reasonable effort to execute an agreement by selecting the proposal that best meets the needs and requirements of the DSR. The Agreement shall be signed by the contractor and returned to DSR within five (5) working days from the receipt of the Agreement. The Agreement will not become effective until signed by a person holding the required authority for both parties.

Failure to execute the Agreement within the period identified above will be sufficient cause for voiding the award of the Agreement. If the successful bidder refuses or fails to accept the Agreement, the DSR may award the contract to the next qualifying organization that responded to the bid.