

REQUEST FOR PROPOSALS
BID NO. 22-07-2840LE

Date: July 9, 2022

Project Title: **Database, Tracking and Surveillance System (TOR Program)**

Project Schedule:

Advertisement of RFP	July 1, 2022 – July 22, 2022
Requests for Information Due Date	July 27, 2022
Bid Due Date	July 29, 2022

Proposal:

All interested parties are invited to review and respond to this Request for Proposals at their discretion. All questions pertaining to the contents of this RFP as a respondent can contact via Sebastian Chaco, Senior Programs & Projects Specialist at sebastian.chaco@navajo-nsn.gov.

All parties responding to this bid are instructed to submit or send four (4) proposals (1 original and 3 copy) to the following address:

The Navajo Nation
Division of Finance – Purchasing
Attention: Lorita Etsitty, Buyer I
Administration Building #1
Window Rock Blvd
Window Rock, Arizona

All responses to this bid shall be sent in a sealed envelope, including a return address, and vendor name clearly marked on the outside of the envelope; indicate the following:

RFP BID NO. 22-07-2840LE NNDBMHS
DATABASE, TRACKING & SURVEILLANCE SYSTEM
(TOR PROGRAM)
DO NOT OPEN-BID PROPOSAL

GENERAL INFORMATION AND GUIDELINES FOR THIS RFP

I. DESCRIPTION OF THE ORGANIZATION

The Navajo Nation Division of Behavioral and Mental Health Services (DBMHS) is a federally funded program operating outpatient and inpatient counseling services throughout the Navajo Nation. The primary purpose of the Tribal Opioid Response Grant is to address the opioid crisis in tribal communities by increasing access to culturally appropriate and evidence-based intervention, prevention, and treatment including medication-assisted treatment.

II. SCOPE OF THE CONTRACT

The Navajo Nation intends to enter into a professional services contract with one (1) responsive, qualified, and independent consultant/organization to complete all work as described in the attached scope of work.

III. RESPONDENT REQUIREMENTS

All respondents must have the capabilities listed herein, including sufficient detailed information with regard to experience and expertise in meeting the following requirements:

1. A legitimate and credible vendor with experience and multiple years history with providing the described services
2. Vendor must be able to operate independently in providing described services for the program.
3. The Navajo Business Opportunity Act 5 NNC § 201, 205 will apply.
4. Federal requirements, if applicable
5. All workmanship and materials shall comply with applicable Safety Codes.
6. As built drawings of all completed work.

IV. SCOPE OF WORK (See Attached)

V. REQUIREMENTS

The respondent will furnish all requested information as specified in the RFP.

VI. PROPOSAL CONTENT AND REQUIRED INFORMATION

Please utilize the outline described below with four (4) copies.

1. Organizational letter expressing your interest and a brief description of your proposed services. Do not reveal or refer to the cost in this letter.
2. Organization qualifications and project experience. Include references.
3. Scope of Work
4. Database/Product Specifications
5. Design (detailed plan with depicting layout).
6. Schedule
7. Copies of licenses, certifications, insurance certificates, and other relevant documents.
8. Costs to be submitted in a **separate sealed envelope**. (Detailed breakdown of costs: Material, Labor, and other applicable costs; NN Sales Tax.
9. Compliance: Any proposal that does not adhere to this format and does not address each specification, requirement, or scope of work as outlined, may be deemed non-responsive and rejected on that basis.

VII. EVALUATION PROCESS (pre-qualifying process)

1. Evaluation Criteria
 - a. Qualifications, credentials, and 5 years work experience. This includes the capabilities to provide all requested services. (20 points)
 - b. Quality of products, Database/product services, and warranty services. (30 points)
 - c. Project Schedule. (20 points)
 - d. Navajo Preference. (05 points)
 - e. Cost (separate sealed envelope). (25 points)
2. Applicable Federal Requirements (25 CFR 900, OMB Circulars A-87, GSA qualified vendor, Davis Bacon wage rates, etc.).
3. The Navajo Nation Division of Behavioral and Mental Health Services reserve the right to interview respondents if deemed necessary due to tied scores or other legitimate matters.
 - a. This may entail a presentation from the respondent for clarification and/or details on products or other requirements. The presentation will be scheduled to be presented in Window Rock, AZ (if necessary). It is the DBMHS's intention to award one (1) vendor to provide all services as specified.

VIII. TYPE OF CONTRACT

The Navajo Nation will utilize a standard Professional Services Contract for the procurement of goods and services for this project.

IX. PERIOD OF PERFORMANCE

The period of performance will be determined and negotiated based on the schedule proposed by the respondent and the contract implementation date. Organization/consultant will be requested to provide multi-year services for DBMHS dependent on performance appraisal and annual review.

X. TECHNICAL DIRECTION

The Navajo Nation DBMHS point of contact Sebastian Chaco, Senior Programs & Projects Specialist can be contacted for inquiries related to the project and other matters. Questions and answers will be shared with all respondents. Mr. Chaco's email address is sebastian.chaco@navajo-nsn.gov

XI. PAYMENT AND SUBMISSION OF INVOICES

The Navajo Nation Professional Services Contract will describe this section.

XII. RIGHTS

The Navajo Nation reserves the right to reject any and all proposals, in whole or in part based on the requirements set forth in this RFP.

XIII. AGREEMENT TERMS AND CONDITIONS

The Navajo Nation is not bound to enter a contract under the RFP and may issue a subsequent RFP for the same services, and

The Navajo Nation is a sovereign government and all contracts entered into as a result for the RFP shall comply with the Navajo Nation law, rules and regulations, including the Navajo Preference in Employment Act, and applicable federal law, rules, and regulations. This

procurement and any RFP with respondents that may result shall be governed by the laws of the Navajo Nation and applicable federal law. Nothing herein shall be constructed as a waiver of the Navajo Nation's sovereign immunity. In addition, the Navajo Nation Business Opportunity Act will apply to the RFP.

The Navajo Nation Professional Services Contract will provide all other legal and contractual obligations, terms, and requirements of this project.

XIV. OTHER

SCOPE OF WORK
Database, Tracking and Surveillance System
(Tribal Opioid Response Program)

The Navajo Nation is seeking proposals from a vendor to develop and implement a database, tracking and surveillance system for the Tribal Opioid Response Program under Division of Behavioral and Mental Health Services.

Minimum Requirements:

- Public Health Surveillance Reporting and Trend Analysis
 - Analytically derived Reports and Dashboards
 - Federal Grants Reporting
 - System should support federal grant reporting requirements on implementation, monitoring and reporting such as demographics
 - Case Management for Disease Surveillance
 - Should create disease-centric and patient-centric views for identification of disease and factors related to morbidity and mortality
 - Scalable, adaptable, and interoperable to handle large volumes of standard and non-standard data on diseases
 - Configurable workflows for public health and community-based terms
 - Mobile enable to facilitate timely data capture
 - Real-time monitoring
 - Advanced Analytics Capabilities
 - Enable early insights into opioid overdose risk leveraging knowledge from studies that have identified contributing risk factors
 - Advanced modeling approaches are required for informed treatment, reduce harm, and equip personnel with real-time insights to help prevent negative outcomes
 - Patient Record Entity Resolution and Clustering
 - Ability to support data in multiple forms to provide automation and data governance
- Solution Environment and Management
 - 24/7 operational and application support
 - Data platform management
 - Administration including installation and maintenance
 - Architecture management
 - Active monitoring of hardware, operating system, network, and applications
 - Incident management

- Service operation management
- Solutions Implementation and Support
 - Work with program personnel to implement, evaluate, and refine model to meet program needs
- Training Requirements
 - Provide training, training materials, and technical support to program personnel to be able to fully understand and implement the system
- Cloud based Application/Software
- Secure database in secured environment with firewall protection to protect to personal health information in accordance with HIPAA regulations, confidentiality and Navajo Nation Privacy Law

END SCOPE OF WORK